Detailed Syllabus – Computer Hardware and Networking Associate

Module – 1 | Fundamentals of IT

Unit -1 Computer Fundamentals

Knowing computer- What is a Computer, Characteristics of a Computer, Advantages and Disadvantages of a Computer, History of Computer, Generation of Computer, Classification of Computers, and Basic Application of Computer.

Components of computer- Input unit, Arithmetic and logic unit, Control unit, Storage /Memory unit, Output unit

Computer Memory- What is computer memory, Types of memory, Difference between Primary memory & Secondary memory

Concepts of Hardware and Software - Definition of Hardware and Software, Input devices, Secondary Storage devices, Output devices, System software, Application Software.

History of Computer Language- Introduction to program & programming Language, First Programming Language(Machine language), Assembly language, High level language, translators (Assembler, Compiler & Interpreter).

Working with Windows -Introduction to windows and its features, Components of windows (desktop, icons, start button etc.), Operations on windows, Managing files and folders, Control Panel, Personalizing your window, Window Accessories, compression utilities (winrar, winzip).

Introduction to multimedia- What is multimedia, elements of multimedia (Text, Image, Fonts, Audio and Video), different formats of image, audio and video files, playing audio & video in computer system, application of multimedia in various fields.

Unit-2Office Automation Package

Word:Word processing Basics, Text creation and Editing, Formatting text and Paragraph, Header and footer, graphics, table, Mail merge, Page setup and Print.

Excel: Elements of spread sheet, Manipulation of cells, Formula and Functions, Managing Data, charts and Graphs, Page Setup and Print

PowerPoint: Basics of presentation, slide preparation and inserting objects, templates and color schemes, animations and slide presentation, printing handouts.

Module - 2 | Connecting to the World

Unit- 1 Internet

Introduction to Internet, Advantages and disadvantages of internet, Domain Name System, Internet Connectivity, WWW and Web browsers, Navigating through web, Uploading & Downloading, Services on web, Using social media sites.

Unit -2 E-mail

Introduction to E-mail, E-mail addressing, Creating new email account, Composing and sending email, Replying and forwarding, Sorting and searching email, Sending email to multiple users, Sending attachments, Mailbox: inbox and outbox

Unit – 3 Basic Internet Security Concepts

Need of Security over internet, security threats, viruses and malwares, e-mail spam, security and privacy issues related to online shopping and social networking sites, safety measures-choosing strong password, Antivirus, Firewalls, safe browsing.

Unit – 4 Online Data storage : Cloud

What is cloud and cloud storage, benefits of online storage over local storage and portable storage, Types of cloud storage (Public, private, hybrid and community cloud), cloud storage service providers).

Unit – 5 Introduction to e-Governance and Digital Financial Services

Introduction to e-Governance, Scope of e- Governance, Types of Interactions in e-Governance, National e-Governance Programs, e-Governance services in India.

Savings and its benefits. Types of bank account, What is digital financial services, Moving from traditional to digital banking, Digital banking products- ATMs, Cards, cash deposit machines, Digital payment methods, knowledge of Safety and Security of Digital Payments

Module - 3 Using Smartphone

Smartphone & smartphone operating systems (Google Android, Apple iOS, Windows phone), Using Bluetooth for connecting devices from mobile phones to headphones, and computer mouse to computers, Connecting to Internet using Mobile Hotspot, WiFi, USB Cable etc, Google account, Adding Contacts, what are gestures, Download Apps, Uninstall/ Disable Apps, Using Maps & Navigation, Phone Backup & Reset. Security over smart phones (Pattern Lock, Number Password, Fingerprint Scanning, Face Recognition), App Lock, Secure Web Browsing.

Module - 4 | Basic Electronics

Unit- 1 Analog

Current and Voltage, Voltage up & down, Passive Components (Resistors, Capacitors,

Inductors, Transformers), Active Components (Semi-Conductors, Diodes, PN Junctions), Transistors (PNP, NPN, FET & MOSFET), Electronic circuit and Ohm's Law, Rectifiers (Half Wave, Full Wave, Bridge Rectifiers), Power Supply (Basic Switch Mode Power Supply(SMPS), Basic uninterrupted Power Supply(UPS)

Unit- 2 Digital

Number Systems and its conversions, BCD Numbers, ASCII Code, Logic Gates & Truth Tables, Half Adder & Half Subtractor, Multiplexer and DE multiplexer, Encoder & Decoder, Flip Flops and Types of Flip Flops, Latches, Registers & Counters, Trouble shooting

Module - 5 | Computer Hardware & Peripherals

Unit-1 Internal Components

Introduction to PC architecture, Microprocessor, Motherboard, Memory (Primary & Secondary), Chipset, BIOS and POST, IDE/PATA & SATA Devices(Hard Disk Drive and CD/DVDs Drives), SMPS, Zip Drive, Backup Drive, Expansion Cards- LAN Card, IDE Card, VGA and SVGA Cards, Sound Card,, Interface Card, I/O Cards, Video Cards, USB Card, Fire-Wire Cards, Internal Ports, Cables and Connector Types.

Unit-2 External Components

Monitor and types of Monitors, Printers and types of Printers, Scanner, Keyboard, Mouse, Modem, Digital Camera, Sound, Ports and Connectors, Batteries, Power Supply, Pen Drives, SCSI interface devices.

Unit- 3 Assembling Computer

Overview of the Assembly Process and Safety Issues, Creating a Computer Inventory, The Computer Case and Power Supply ,Preparing the Motherboard for Installation , Installing the Motherboard ,Installing the Floppy Drive, Hard Drive, CD-ROM, and DVD , Video Card Installation, Booting the System for the First Time

Module - 6 Operating System & Diagnostic Tools

Unit-1 Operating System & Software Installation

Operating System and types of operating systems, Functions of Operating System, File system (FAT and NTFS), Window installation, Unix and Linux, Installing application software and settings, Backup and Restore, Trouble shooting and referring manuals

Unit-2 Device Installation

Graphic Card, Sound Card, LAN Card, Wireless LAN Card, SCSI Card, External Drive, Flash Cards, Web Camera, CCTV Camera, Mobile Devices, Modem, Printer, Projector

Unit- 3 Diagnostic Tools & PC Maintenance

introduction to Diagnostic tools, Virus & its types, Effect of virus on computer system, Installing & Configuring Antivirus Software, Data Recovery, PC care & maintenance, Electrical

Power Issues, Troubleshooting PC Hardware, Solutions for common computer issues (computer doesn't start, devices not working/recognize, applications running slowly/hang, Not enough space etc.), Handling issues related to printer (paper jam, printer isn't printing, paper size mismatch, Printer error etc.), Handling issues related to scanner (paper jam, poor image quality etc.), using projector.

Module - 7 Network Essentials & Management

Unit-1 Basic Concepts of Network

What is Network, Computer Network Architecture (Peer to Peer network and Client/ Server network), Network Types (LAN, MAN, WAN), Internetwork and types of internetwork(Intranet and Extranet), Network Topologies, Transmission Media (Wired & Wireless, Networking Model(OSI & TCP/IP), Network protocols (HTTP, FTP and other types of protocols)

Unit-2 Network Hardware & Components

Network Cables and Connectors, Networking Devices (Modem, NIC, HUB, Bridge, Switch, Repeaters, Router, Gateway etc.),

Unit- 3 IP Addressing & Sub-netting Basics

Introduction to TCP/IP and sub-netting, IP Address: Networks & Hosts, Subnet mask, Network Classes, Configuring IP address and sub-netting, Troubleshooting

Module - 8 | Server Installation & Administration

Unit -1 Installing & Configuring Servers

Installing Windows Server, Linux/Unix Server, Configuring server roles & features, Installing and administering Active Directory, Installing & Configuring DNS, DHCP, IIS Web Server, File Server, Print Server, Installing networking & storage devices like DAS, NAS, RAID etc., Cable Crimping

Unit-2 User management and Group Policy management

Create and Edit GPO, Windows Settings, Control Panel Settings, Startup, Shutdown, Logon, and Logoff Scripts, Delegate Permissions for Group Policy

Module - 9 Communication & Employability Skills

Unit-1Basics of Communication Skill

Communication and its importance, Principal of effective communication, Types of communication, Body language, Listening Skills - Importance of Effective Listening, Difference between Hearing and Listening, Measures to improve listening.

Unit- 2 Employability Skills

Employment skills- Contents of good Resume, Guidelines for writing Resume, Facing interviews, Do's & Don'ts for an interview.